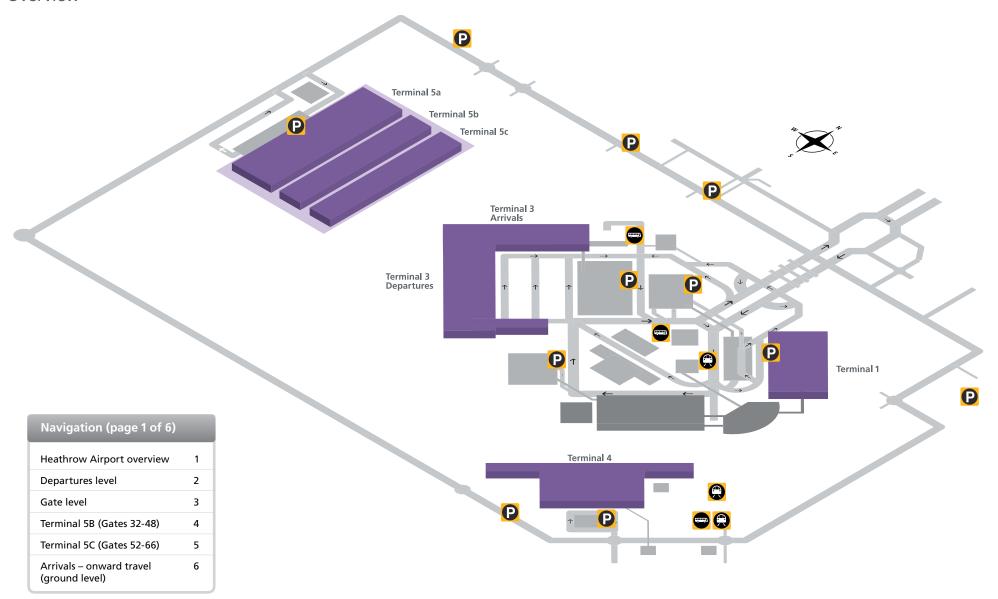
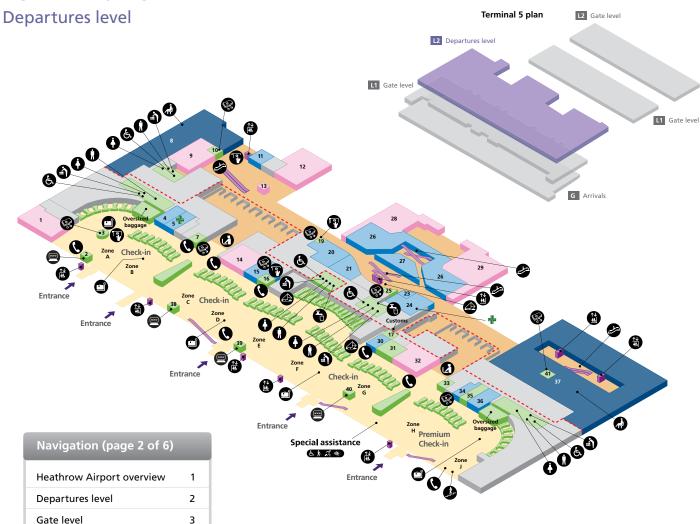
Heathrow Airport

Overview







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Boots 🕌	24	Rolling Luggage	34
Dixons Travel	21	Vodafone	4
Dixons ADD+	23	WHSmith 15 20	36
Excess Baggage	30	World Duty Free	27
Glorious Britain	11	(Sunglasses, Watches & Jewellery)	
Harrods Department Store	26	& Jewellery)	

Services

American Express	10	25	41	Travelex	33
American Express		3	16	Travelex bureau de change 7	19
and cash machines				Travelex VAT refunds	31
Customs VAT refund	S		17	T5 Expo Gallery	35
Internet facility 2	38	39	40	, ,	

Food and drink

5 Tuns Pub & Kitchen	32	Giraffe	12
Caffè Nero	1	Gordon Ramsay Plane Food	29
Carluccio's	14	Huxleys	9
Cocomaya	13	Wagamama	28

Passenger lounges

British Airways Galleries lounge north (by invitation only)

8 British Airways Galleries lounge south (by invitation only)

3	Accessible toilet	Internet facilit
a	Baby changing facilities	Lift

_		_	_	_	
	Bureau	de ch	nange		Passenger loui

Cash machines			Seating area
Postbox	9	Cash machines	Postbox

J	CHECK-III		c :
•		(2)	Security/Passport Control
7	Drinking water		Control

w	Drinking water		Control
	Escalator	4	Stairs













Power charging points for electrical items are available throughout the departure lounge



Terminal 5B (Gates 32-48)

Terminal 5C (Gates 52-66)

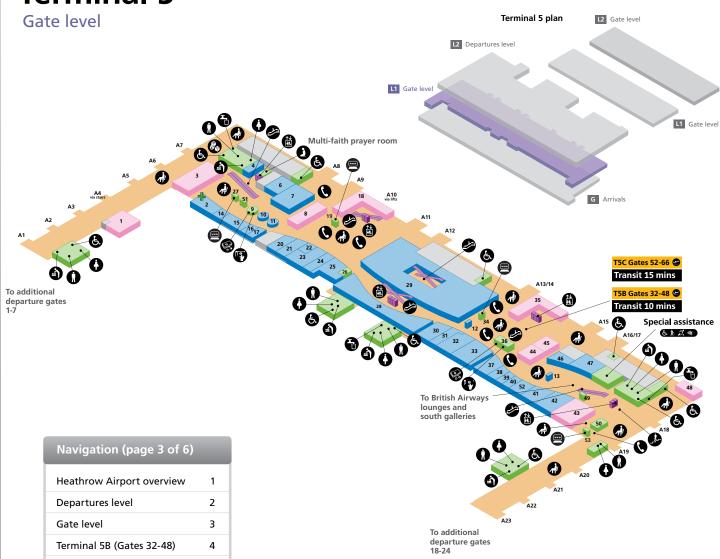
Arrivals – onward travel (ground level)

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5

6

WWW.heathrowairport.com Version 1.0 Heathrow T5 04/13 @2013 BAA Airports Limited. Published: April 2013.



Shopping

Boots 🏰	2	Mulberry	17
Burberry	38	Paul Smith 'Globe'	42
Burberry Watches	12	Prada	33
Bulgari	39	Reiss	23
Cath Kidston	10	Rolling Luggage	14
Caviar House and Prunier	46	Smythson of Bond Street	40
Chocolate Box	4	Sunglass Hut	22
Dior	31	Ted Baker	20
Dixons Travel	13	Thomas Pink	15
Dixons Travel/Apple	25	Tiffany & Co.	37
Dolce & Gabbana	52	WHSmith 6	47
Gucci	32	WHSmith Bookshop	24
Harrods	41	World Duty Free	28
Kurt Geiger	21	World Duty Free	29
Links of London	16	(inc. World of Whiskies & Cigar House)	
Mappin & Webb	30	World Duty Free Express	7
Montblanc	11	World Buty Free Express	,

Services

American Expres	SS			26	Travelex bureau de change	9
Be Relax				50	and cash machines	
Internet facility 19 27 34		53	Travelex VAT refunds,	36		
Shoe shine			49	51	bureau de change and cash machines	

Food and drink

Caviar House and Prunier Seafood Bar EAT.	35	Wetherspoon Bar and Restaurant - 'The Crown Rivers'	1 8
Espresso	48	Pret A Manger	1 0
ITSU	45	Starbucks	18
1130	43	V Bar	43

6	Accessible toilet		Internet facility		Stairs
4	Baby changing facilities	6	Lift	Ŏ	Telephone
	Bureau de change	0	Multi-faith prayer room	0	Toilet men
P	Cash machines		Play area (stay & play)	0	Toilet women
•	Drinking water		Passenger lounge/		Passenger areas
	Escalator		Seating area	#	Pharmacy
Pow	er charging points for el	ectric	al items are		

Power charging points for electrical items are available throughout the departure lounge



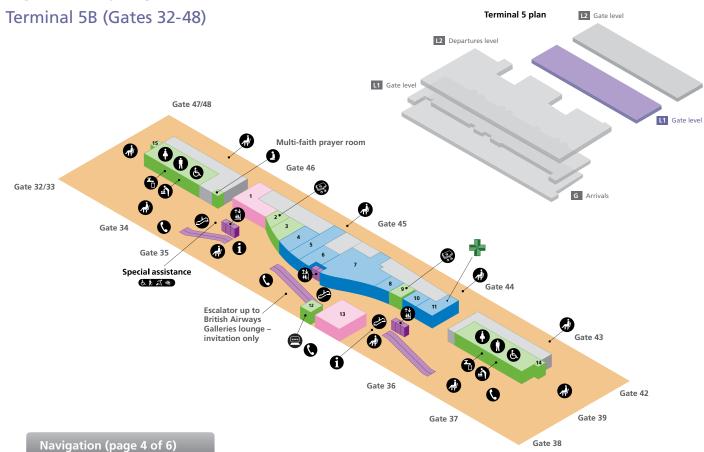


Terminal 5C (Gates 52-66)

Arrivals – onward travel

(ground level)

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Boots 🕌	11	Sunglass hut	10
Collection	8	WHSmith	5
Harrods	4	World Duty Free	7
Rolling Luggage	6		

Services

American Express	2	Travelex bureau de change	9
Be Relax Spa	3	Vending machine 14	15
Internet facility	12		
•			

Food and drink

Café Apostrophe	1	The Crown Rivers Bar and Deli	13	

E	Accessible toilet	0	Information point	O	Toilet men
4	Baby changing facilities		Lift	Õ	Toilet women
	Bureau de change	0	Multi-faith prayer room	Ŏ	Passenger areas
	Escalator		Passenger lounge/ Seating area	#	Pharmacy
	Internet facility	0	Telephone		
_					



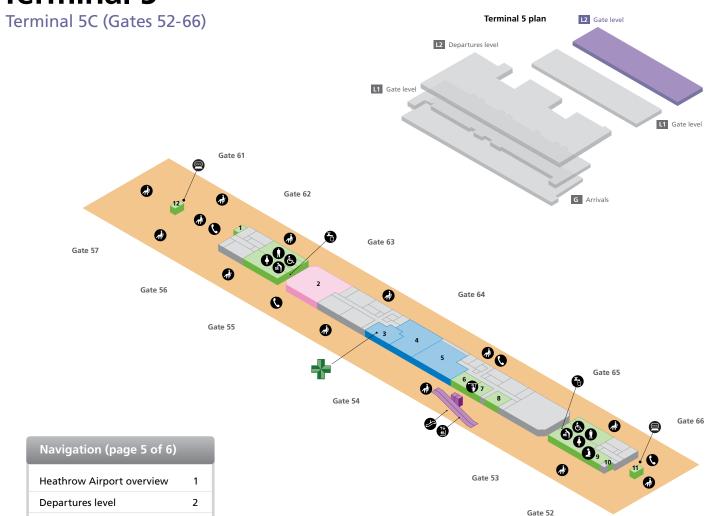
Power charging points for electrical items are available throughout the departure lounge

Heathrow Airport overview 1 Departures level 2 Gate level 3 Terminal 5B (Gates 32-48) 4 Terminal 5C (Gates 52-66) 5

6

HeathrowMaking every journey better

Arrivals – onward travel (ground level)



Shopping		
Boots # WHSmith	World Duty Free	5

Services			
BA customer services desk	8	Multi-faith prayer room	9
Cash machines	7	Orientation zone	6
Internet facility 11	12	Vending machine	1 10

Starbucks	2	
Accessible toilet Baby changing facilities	Internet facility	Toilet men Toilet women
Cash machine Trinking water Escalator	Multi-faith prayer room Passenger lounge/ Seating area	Passenger areas Pharmacy
Boingo Wi-Fi is present th	Telephone aroughout the terminal	

Power charging	points for	electrical	items	are
available throug	hout the	departure	loung	e

Food and drink

HeathrowMaking every journey better

Terminal 5B (Gates 32-48)

Terminal 5C (Gates 52-66)

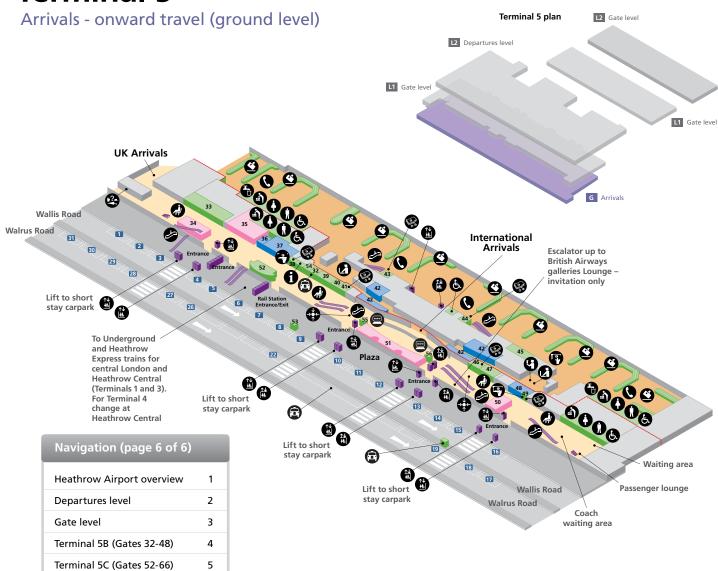
Arrivals – onward travel (ground level)

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Gate level





Arrivals – onward travel

(ground level)

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Voyager Entertainment	36	48	World Duty Free	42
WHSmith		37		

Services

American Express	44 46	Excess Baggage	33
American Express	49	Hotel by bus	54
and cash machines		Internet 55	56
British Airways baggage	45	National Express	47
and customer service desk		Rail ticket desk	
British Hotel Reservation	40		52
Centre (BHRC) Shop and		Taxi desk	32
Collect pick-up point		Travelex bureau de change 41	43
Car rental and Travel	39	Travelex and cash machines	38
Information Centre			
Europhire	53		

Food and drink

Costa	51	Krispy Kreme	50
Giraffe Juice	34	Marks & Spencer Simply Food	35

Bus and coach stop allocation

Business Parking, Long Stay	rT5 22	Car Rental (on airport):	
Express Coach – National Express	11-15	Avis, Budget, Europcar, National, Alamo, Enterprise, Hertz	19
National Express Coach/Rail	lair 9	Car Rental (off airport):	
iroup Travel	5, 16a, 16b	Dollar Thrifty, Sixt	28
lotel Hoppa, lotel by bus, 4 Hilton Hotel	26-27	Car Parking (off airport): Click Park, Purple Parking, Purple Parking Business, Reeds	29
Oxford the Airline	10	Taxi (between stands 21 and 22	2)
ransport for London TfL) – drop / stand	[1-8]		
Staff bus N1 / N5	24		
Staff bus N2	25		
BA and BA Crew coaches	21		

Ł	Accessible toilet		Internet facility
4	Baby changing facilities		Lift
3	Baggage reclaim	3	Lost property
	Bureau de change		Meeting point

4	Lost property	
	Meeting point	
	Passenger lounge/	

7	weeting point
)	Passenger lounge/ Seating area
)	Passport control
	Security control





Taxi





Boingo Wi-Fi is present throughout the terminal

Cash machines

Trinking water

1 Information point

Escalator