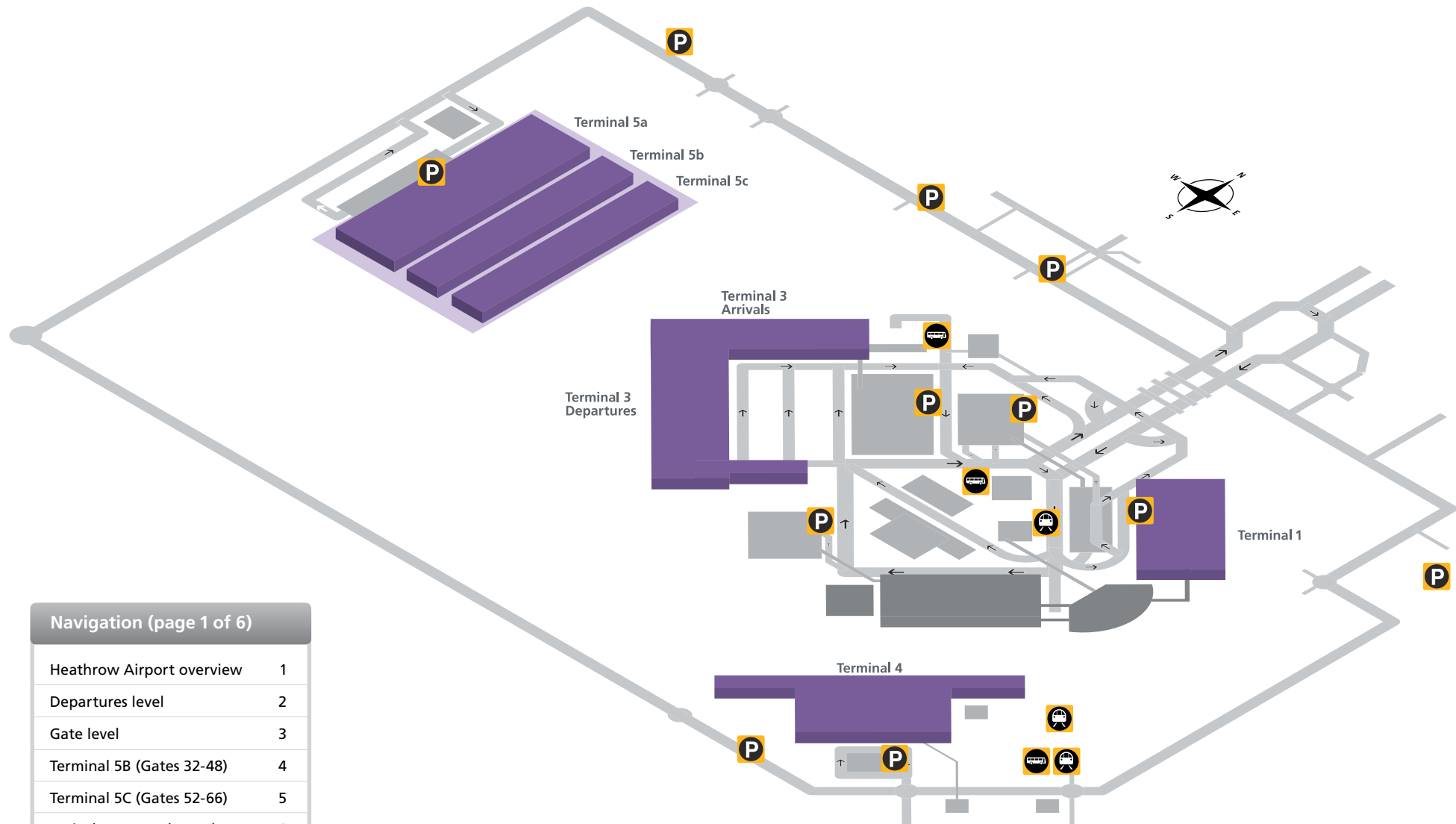


Heathrow Airport

Overview

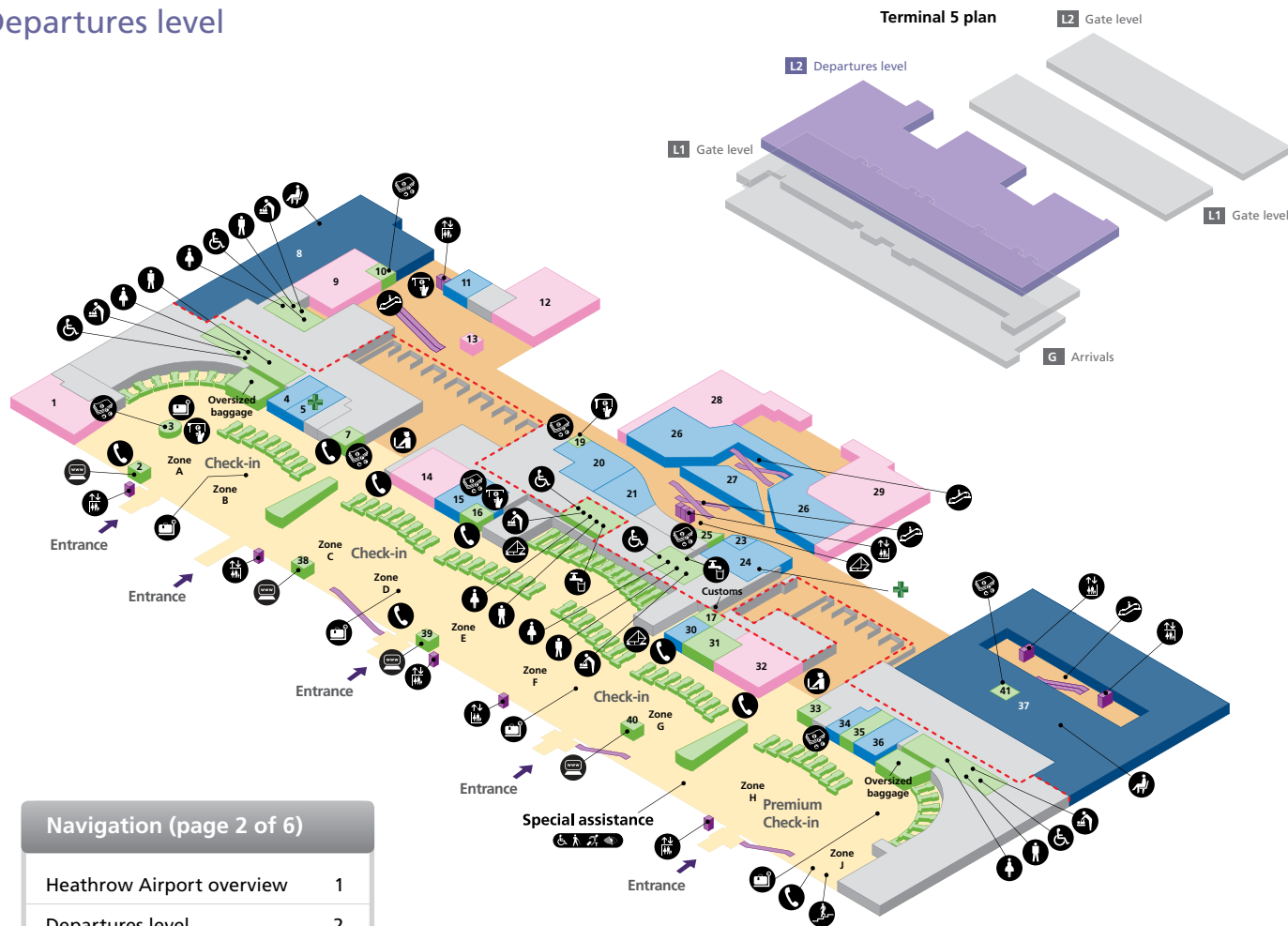


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Terminal 5

Departures level



Shopping

Boots	5	24	Rolling Luggage	34
Dixons Travel	21		Vodafone	4
Dixons ADD+	23		WHSmith	15 20 36
Excess Baggage	30		World Duty Free (Sunglasses, Watches & Jewellery)	27
Glorious Britain	11			
Harrods Department Store	26			

Services

American Express	10	25	41	Travelex	33	
American Express and cash machines	3	16		Travelex bureau de change	7 19	
Customs VAT refunds	17			Travelex VAT refunds	31	
Internet facility	2	38	39	40	T5 Expo Gallery	35

Food and drink

5 Tuns Pub & Kitchen	32	Giraffe	12
Caffè Nero	1	Gordon Ramsay Plane Food	29
Carluccio's	14	Huxleys	9
Cocomaya	13	Wagamama	28

Passenger lounges

British Airways Galleries lounge north (by invitation only)	8	British Airways Galleries lounge south (by invitation only)	37
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- Accessible toilet
- Baby changing facilities
- Bureau de change
- Cash machines
- Check-in
- Drinking water
- Escalator
- Internet facility
- Lift
- Passenger lounge/Seating area
- Postbox
- Security/Passport Control
- Stairs
- Telephone
- Toilet men
- Toilet women
- Public areas
- Passenger areas
- Before/After Security
- Pharmacy

Boingo Wi-Fi is present throughout the terminal

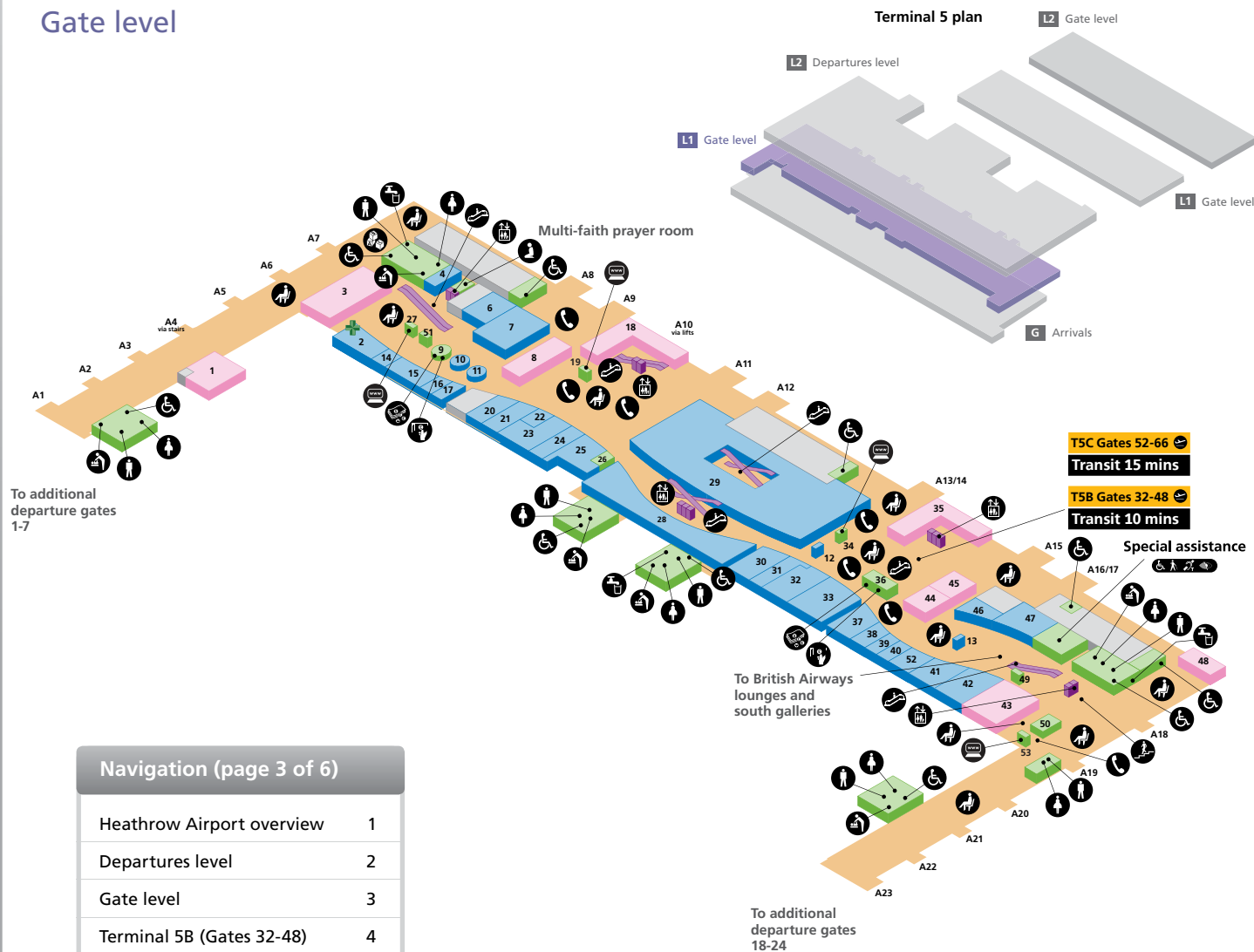
Power charging points for electrical items are available throughout the departure lounge

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Terminal 5

Gate level



Shopping

Boots	2	Mulberry	17
Burberry	38	Paul Smith 'Globe'	42
Burberry Watches	12	Prada	33
Bulgari	39	Reiss	23
Cath Kidston	10	Rolling Luggage	14
Caviar House and Prunier	46	Smythson of Bond Street	40
Chocolate Box	4	Sunglass Hut	22
Dior	31	Ted Baker	20
Dixons Travel	13	Thomas Pink	15
Dixons Travel/Apple	25	Tiffany & Co.	37
Dolce & Gabbana	52	WHSmith	6 47
Gucci	32	WHSmith Bookshop	24
Harrods	41	World Duty Free	28
Kurt Geiger	21	World Duty Free (inc. World of Whiskies & Cigar House)	29
Links of London	16	World Duty Free Express	7
Mappin & Webb	30		
Montblanc	11		

Services

American Express	26	Travellex bureau de change and cash machines	9
Be Relax	50	Travellex VAT refunds, bureau de change and cash machines	36
Internet facility	19 27 34 53		
Shoe shine	49 51		

Food and drink

Caviar House and Prunier Seafood Bar	44	Wetherspoon Bar and Restaurant - 'The Crown Rivers'	3
EAT.	35	Pret A Manger	1 8
Espresso	48	Starbucks	18
ITSU	45	V Bar	43

Accessible toilet	Internet facility	Stairs
Baby changing facilities	Lift	Telephone
Bureau de change	Multi-faith prayer room	Toilet men
Cash machines	Play area (stay & play)	Toilet women
Drinking water	Passenger lounge/Seating area	Passenger areas
Escalator	Pharmacy	Boingo Wi-Fi is present throughout the terminal

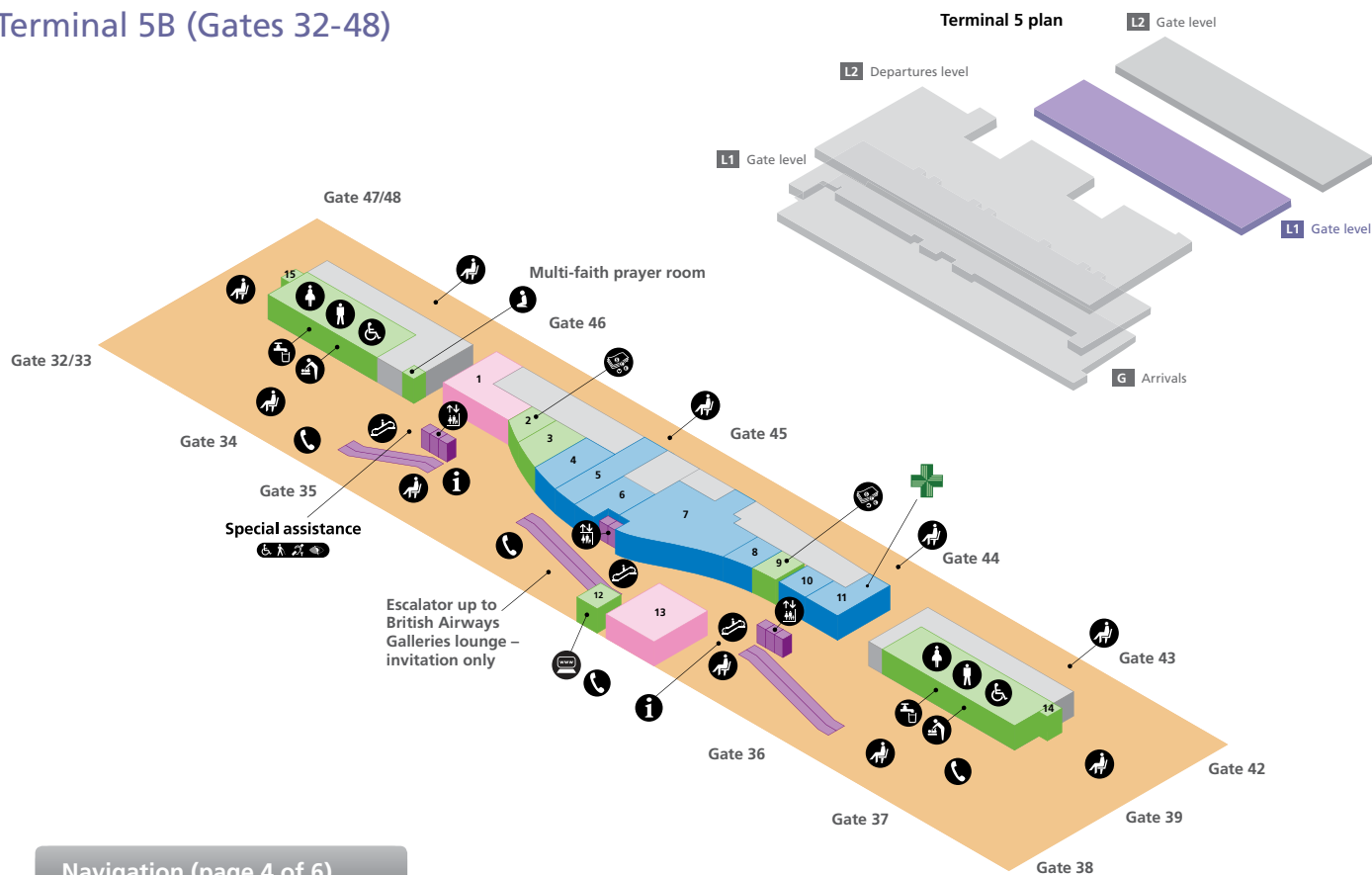
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Terminal 5

Terminal 5B (Gates 32-48)



Shopping

Boots	11	Sunglass hut	10
Collection	8	WHSmith	5
Harrods	4	World Duty Free	7
Rolling Luggage	6		

Services

American Express	2	Travelex bureau de change	9
Be Relax Spa	3	Vending machine	14 15
Internet facility	12		

Food and drink

Café Apostrophe	1	The Crown Rivers Bar and Deli	13
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- Accessible toilet
- Baby changing facilities
- Bureau de change
- Escalator
- Internet facility
- Information point
- Lift
- Multi-faith prayer room
- Passenger lounge/Seating area
- Telephone
- Toilet men
- Toilet women
- Passenger areas
- Pharmacy

Boingo Wi-Fi is present throughout the terminal

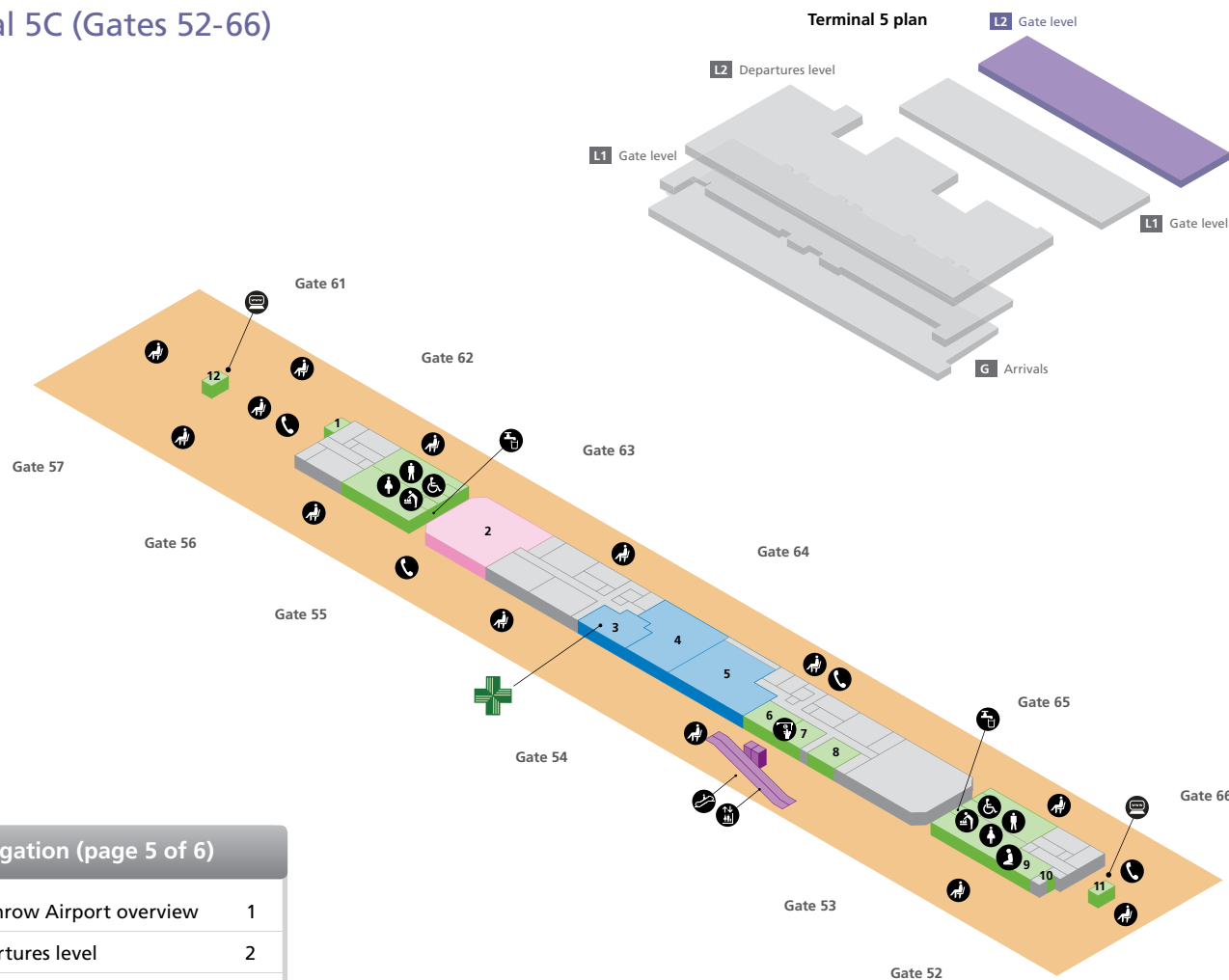
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Terminal 5

Terminal 5C (Gates 52-66)



Shopping

Boots	+	3	World Duty Free	5
WHSmith		4		

Services

BA customer services desk	8	Multi-faith prayer room	9
Cash machines	7	Orientation zone	6
Internet facility	11 12	Vending machine	1 10

Food and drink

Starbucks	2
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- Accessible toilet
- Baby changing facilities
- Cash machine
- Drinking water
- Escalator
- Internet facility
- Lift
- Multi-faith prayer room
- Passenger lounge/Seating area
- Telephone
- Toilet men
- Toilet women
- Passenger areas
- Pharmacy

Boingo Wi-Fi is present throughout the terminal

Power charging points for electrical items are available throughout the departure lounge

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