

North Terminal - International departure lounge, lower level

- Public areas
- Passenger areas
- Lift

Amenities

- Accessible toilet
- Toilet men
- Toilet women

Services

- Bureau de change
- Information
- Public telephone
- Wireless hotspot
- 19 Moneycorp Bureau de Change with cash machine
- 20 Shopping information
- 27 Flight information/special assistance
- 28 Special assistance seating
- 31 Travelex Bureau de Change with cash machine
- 43 Spectrum Internet

Shops & Food and Drink

- Bar/Pub
- Restaurant/Café
- 1 WHSmith
- 2 Boots
- 3 Best of the Best
- 4 Dixons Tax Free
- 5 Jo Malone
- 6 Watches and Jewellery
- 7 Rosetta Stone
- 8 World Duty Free
- 9 Harrods
- 10 Hamleys
- 12 Seafood Bar
- 13 Hugo Boss
- 14 Mango
- 15 Shoe Studio
- 17 Ray-Ban
- 18 Next
- 21 World Duty Free
- 22 World of Whiskies
- 23 Sunglass Hut
- 24 Ted Baker
- 25 Tie Rack
- 26 Rolling Luggage
- 27 Flight information/special assistance
- 28 Special assistance seating
- 30 Dixons Tax Free
- 32 Fat Face
- 33 Rituals (opening soon)
- 34 Accessorize
- 35 Lacoste
- 36 Game Grid
- 37 Red Lion
- 38 Glorious Britain
- 39 WHSmith
- 40 HMV
- 41 WHSmith Books
- 42 JD



North Terminal - The Avenue

- Public areas
- Passenger areas
- Lift

Amenities

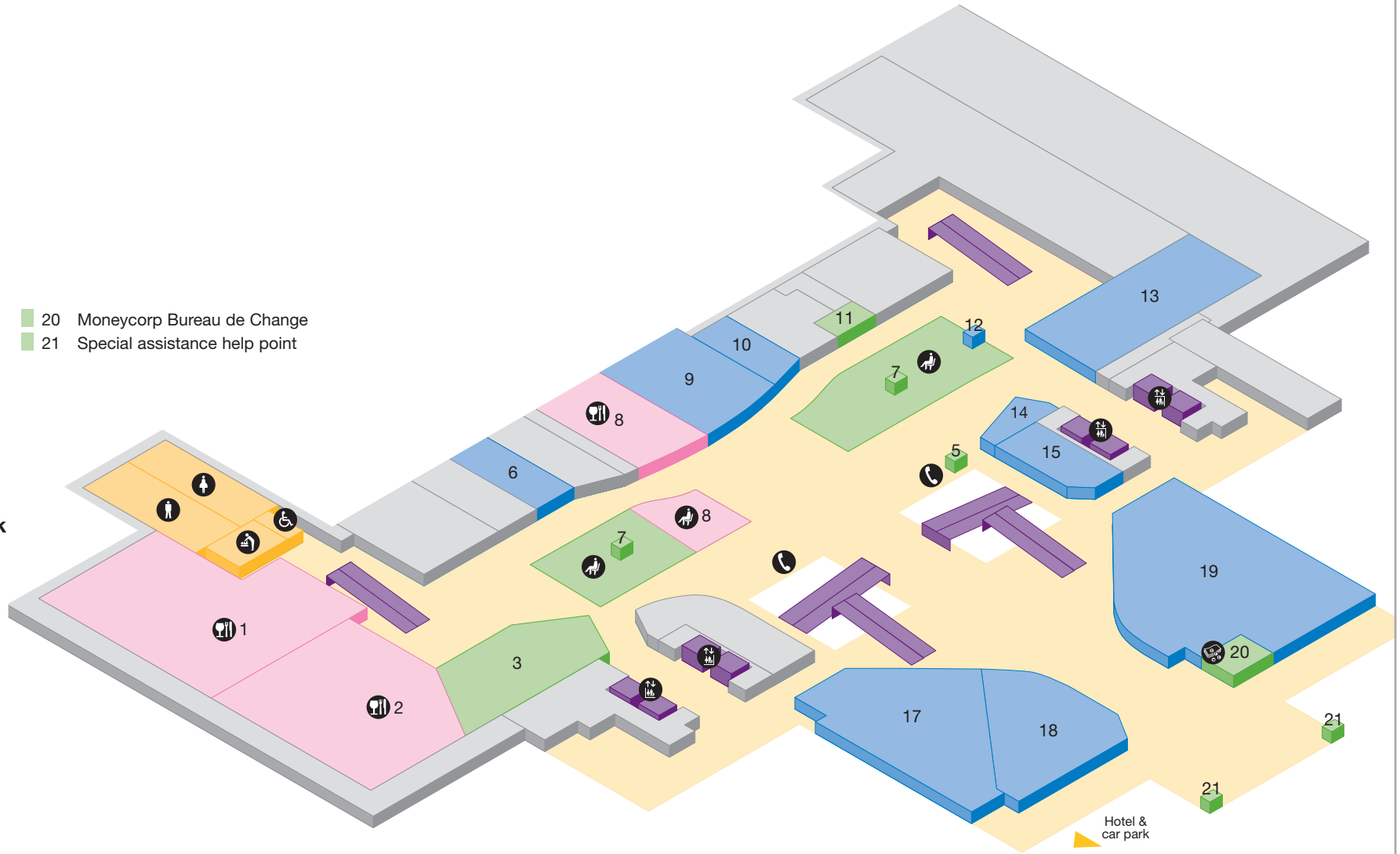
- Accessible toilet
- Babycare
- Toilet men
- Toilet women

Services

- Bureau de change
- Public telephone
- Seating
- Excess baggage
- E-mail post
- Spectrum Internet
- Cash machines
- 20 Moneycorp Bureau de Change
- 21 Special assistance help point

Shops & Food and Drink

- Restaurant/Café
- 1 Joe's Kitchen
- 2 Globe Freehouse
- 6 Antler
- 8 Costa Coffee
- 9 Monsoon
- 10 Accessorize
- 12 Spectrum Internet
- 13 Game Grid
- 14 Rolling Luggage
- 15 Tie Rack
- 17 M&S Simply Food
- 18 Boots
- 19 WHSmith



North Terminal - Arrivals

- Public areas
- Passenger areas
- Lift

Amenities

- Accessible toilet
- Babycare
- Toilet men
- Toilet women

Services

- Baggage reclaim
- Bureau de change
- Information
- Meeting point
- Public telephone
- Smoking area
- Wireless hotspot
- 1 HM Immigration
- 2 HM Immigration information telephone
- 5 Special assistance help point
- 6 National Express waiting area
- 8 Cash machine
- 9 National Express tickets
- 11 British Hotel Reservation Centre (BHRC)
- 12 Travelex Bureau de Change
- 14 easyBus
- 15 Shopping collection
- 16 Emirates Limousine Services
- 17 BA Solo Flyers meeting point

Shops & Food and Drink

- Restaurant/Café
- 3 Costa Coffee
- 4 World Duty Free Arrivals Shop
- 7 WHSmith
- 10 Spectrum Internet
- 13 Gamegrid



North Terminal - Check-in

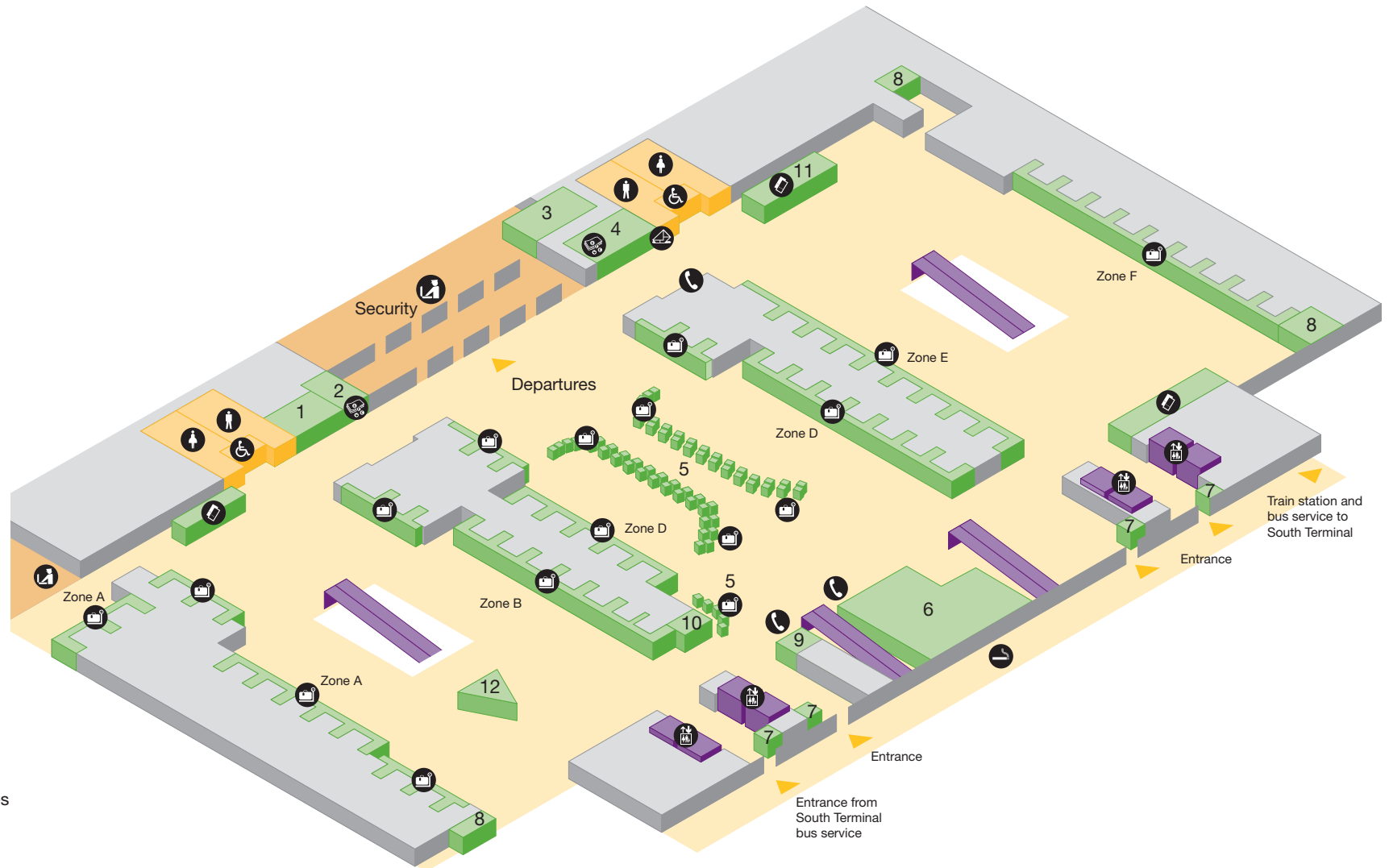
- Public areas
- Passenger areas
- Lift

Amenities

- Accessible toilet
- Toilet men
- Toilet women

Services

- Bureau de change
- Check-in
- Postbox
- Public telephone
- Smoking area
- Tickets
- 1 Customs VAT office
- 2 Travelex Bureau de Change with cash machine
- 3 Special assistance help point & reserved seating
- 4 Moneycorp Bureau de Change
- 5 BA self-service check-in
- 6 BA customer services
- 7 Special assistance help point
- 8 Oversized baggage
- 9 Shipping and bag wrap
- 10 Worldwide baggage services
- 11 easyJet ticket desk
- 12 Self-service check-in



North Terminal - International departure lounge, upper level

- Public areas
- Passenger areas
- Lift

Amenities

- Accessible toilet
- Babycare
- Toilet men
- Toilet women

Services

- Bureau de change
- Public telephone
- Wireless hotspot
- 2 Moneycorp Bureau de Change and cash machine

Shops & Food and Drink

- Restaurant/Café
- 1 Nike
- 3 Sunglass Hut
- 4 Café Rouge
- 5 Spectrum Internet
- 6 Lloyds No.1
- 8 Shake-A-Hula
- 9 Eat
- 10 Caffè Nero
- 11 Garfunkels
- 12 Armadillo
- 13 Costa Coffee

